



Atty. Docket. No.: 4068.P009D

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of )  
Busey, et al. ) Examiner: Unassigned  
Serial No. 10/675,180 ) Art Unit: Unassigned  
Filing Date: September 29, 2003 )  
For: AUTOMATIC CALL DISTRIBUTION )  
SYSTEM USING COMPUTER )  
NETWORK-BASED COMMUNICATION )  
Divisional of )  
Serial No. 09/209,800 )  
Filing Date: December 11, 1998 )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, V.A. 22313-1450

**SECOND PRELIMINARY AMENDMENT**

Sir:

Prior to examination of the above application on the merits the Applicants request the Examiner to enter the following amendments and to consider the following remarks.

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FIRST CLASS CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450

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